

Text Giving

Text Giving allows you to send money from your credit or debit card using your smart phone's "texting" feature. The payment/donation can be one-time or repeating.



General Overview

Texting involves these 3 basic steps. (More detailed instructions and examples are provided in the sections below).

1. Using your smart phone, initiate a text to our Texting Phone Number (**604-200-3443**).
2. In the body of the text, insert a text string that includes the following:
 - a. The dollar sign and amount.
 - b. A space plus **the Fund Keyword** if you want the funds applied to something other than Outreach.
 - c. A space plus the Frequency Keyword if you want your donation to repeat weekly, biweekly, monthly, or yearly.
3. When prompted, provide your name and your credit card or bank info.

Start the Text String with the Dollar Amount

Using your cell phone, text the dollar amount you would like to give to **604-200-3443**. Example: **\$20**

Add the Fund to the Text String (Optional)

Leave a space after the dollar amount, and add a keyword to indicate how we should apply your donation:

Fund Keyword	Explanation
	If no fund keyword is used, 100% of the donation will be applied to the current Outreach Recipient.
nsu	Your donation will go to the NSU General fund.
nsuc	
outreach5050	Your donation will be split equally between NSU and the current Outreach Recipient.
Pledge2026	Donates to your 2026 pledge.
Pledge2027	Donates to your 2027 pledge.
wedding	Pays the fees associated with having us officiate your wedding.
memorial	Pays the fees associated with having us officiate your memorial service.
rental	Pays for Facility Rental fees.
coffee	For coffee, tea, snacks, etc.
Lunch	For purchasing soup, sandwiches or casserole lunches
FF	Paying for FundFest purchases
SS	Sunday Services

(continued on next page)

Add the Frequency to the Text String (Optional)

Leave a space after the dollar amount or Fund Keyword and add one of the following Frequency Keywords:

Frequency Keyword	Explanation
	If no frequency keyword is stated, this will be a one-time donation.
weekly	This donation will be made weekly.
biweekly	This donation will be made every other week.
monthly	This donation will be made monthly.
yearly	This donation will be made once every year.

Examples

Here are some examples of a few of the many text strings you can send to our texting number (604-200-3443), and what each one will do:

Command	Explanation
\$20 weekly	This will send a weekly donation of \$20 to NSU*
\$100 pledge2027	This will send a one-time donation of \$100 for your 2027 pledge.
\$100 pledge2027 monthly	This will send a monthly donation of \$100 for your 2027 pledge.*

*Repeating donations can be changed or stopped at any time using the instructions shown below.

Provide Your Name and Bank Details

When you donate to us by text, you'll see a message that says, "It looks like you are a new giver. To begin, click this link." Click on the link provided and fill in your name, contact info, and payment method (credit card, debit card, or bank account). This information is collected so that you can receive an end-of-year tax receipt for your donation, and so that the funds can be drawn from the bank account or credit card you have selected.

Getting an Error Message — or Need Help?

- Capitalization does not matter (you can use uppercase letters, lowercase letters, or both).
- Spaces DO matter! If you omit the spaces, or add spaces in the wrong places, it will not work.
- You must include a space between the dollar amount from any keywords (whether you are using a Fund Keyword, a Frequency Keyword, or both). But you cannot include spaces in the middle of a keyword (so **pledge2027** will work as a keyword, but **pledge 2027** will not).

If you still have problems or need help, contact [Janni in the Main Office](#) at 604-926-1621.

Changing or Stopping Text Payments

To change or stop text giving, text the following commands to our Text Giving Number: **604-200-3443**.

Command	Explanation
refund	This refunds the previously given contribution (within 24 hours). If the previously given contribution started a recurring gift, the recurrence will also be canceled.
update	Allows you to update your payment method or recurring gift. The text response will display a link where you can make these changes
unlink	Unlinks your phone from the Text Giving system